

Energy Emergency Alert (EEA) External Communications Matrix

Level	Triggering Event	System Operations Actions	PUC Powerful Advice Web Site	Legal / Corporate Communications Actions	Media Notification (after PUC & others notified)
Advisory	< 3000 MW adjusted reserves	Note on "PUCT Daily Report" email *	Conservation Encouraged - Normal Conditions	None	None
Watch	< 2500 MW adjusted reserves	Start RMR units; Instruct QSEs to suspend generation testing; Deploy non-spin reserves; Dispatch quick start capacity	Conservation Encouraged - Normal Conditions	Notify GridAlert list** if potential for emergency situation.	None
Peak Demand expectation	Demand exceeding current records	Notify Corporate Communications of high demand expectations	Conservation Needed - Power Watch	Notify GridAlert list** if potential for emergency situation.	Release to media, if appropriate
EEA Level 1	< 2300 MW adjusted reserves	Use capacity available from DC ties; Dispatch uncommitted units	Conservation Needed - Power Watch	Notify GridAlert list** with summary of situation	Release to media, if appropriate
EEA Level 2A -- MEDIUM potential for firm load shed	< 1750 MW adjusted reserves	Deploy interruptible loads (LAARs); Begin block-load transfers of load to neighboring grids	Conservation Needed - Power Watch	Notify GridEmergency list ***	Release to media, if appropriate
EEA Level 2B -- HIGH potential for firm load shed	To maintain system frequency at 60 Hz or adjusted reserves trending downward or not available	Deploy Emergency Interruptible Loads (EILS) if available	Conservation Critical - Power Warning	Notify GridEmergency list - plus State Operations Center (SOC) with "High Priority"	Release to media, if not already done
EEA Level 3	To maintain system frequency at 59.8 Hz or greater	Instruct transmission operators to shed firm load via rotating outages in blocks of 100 MW	Power Emergency - Rotating Outages	Notify GridEmergency list	Release to media
Cancellation of EEA Level 3	Frequency restoration	n/a	Conservation Needed - Power Watch	Notify GridEmergency list	Release to media
Cancellation of EEA	Grid conditions normal	n/a	Conservation Encouraged - Normal Conditions	Notify GridAlert list	Update media as needed

\* PUCT Daily Report email distribution: PUC, ROS listserv (open list)

\*\* GridAlert@lists.ercot.com : PUC grid list, Board leadership, NERC, FERC, TRE

\*\*\* GridEmergency@lists.ercot.com : Above plus SOC; Govmt leadership; MPs (GridNotification list & industrial loads); PIOs for MPs, ISOs & NERC